

## Quest for Zero - Excellence in OB

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BETA is focused on improving reliability and reducing risk exposure in obstetrics. BETA's Quest for Zero: OB offers a structured program designed to address common liability issues in the obstetrical setting guided by clinical experts who enhance loss prevention efforts in your organization.

The Quest for Zero – Excellence in OB is comprised of two tiers. Tier 1 lays the foundation while Tier 2 builds upon it by introducing various risk reduction strategies outlined in a menu of options which include defined and measurable subcomponents supported by national standards, safe practices and evidence-based literature.

### Tier 1

Assessment Component:

- Each OB provider and registered nurse must complete the Relias Platform *Fetal Heart Monitoring* personalized learning module pertaining to electronic fetal heart rate monitoring and maternal physiology. The platform measures the clinician's relative strengths in each area while identifying areas of opportunity. Key analytics allow the organization to study individual and unit-based trends.
- An individualized learning path is delivered to each participant following the assessment. Areas of improvement that are identified as "red & yellow zones" must be completed.
- Performance Improvement: Those organizations taking a re-assessment of *Fetal Heart Monitoring* will need to show a minimum 1.5% average increase in knowledge scores. An exception will be those who score as "top performers" (upper 25<sup>th</sup> percentile). An average top performance by providers and registered nurses at any organization need only maintain that quartile.

NICHD Component:

- Each OB provider and registered nurse must comply with, and demonstrate use of, standard terms to describe fetal heart rate tracings as endorsed by the National Institute for Child Health & Development, ACOG, and AWHONN.

### Tier 2

Menu of Options: Targeted strategies to direct loss prevention efforts, identified by facility-based trends, include the following:

- Culture of safety measurement and improvement
- Communication
- Simulation and drills
- Interdisciplinary strip review
- Obstetrical hemorrhage
- Preeclampsia management
- NCC certification (RNC) credential
- Team training techniques delivered by certified TeamSTEPPS trainers
- Perinatal Risk Assessment
- OB Rapid Delivery Bundle
- Nulliparous (primary) cesarean section
- Hyperbilirubinemia
- Maternal Sepsis
- Shoulder dystocia management
- Second stage of labor management
- Vacuum delivery
- Perinatal mental health
- Patient and family centered care
- Data visibility and transparency

### Value of Participation:

Tier 1 is valued at 2% of the hospital premium, related to the first \$5 million in limits purchased. There is opportunity to gain additional credits by choosing up to two additional loss prevention strategies in Tier 2, each worth 2% if all criteria are met. This represents a potential annual contribution renewal credit of up to 6%.

The OB Quest Guideline outlines Tier 2 strategies and their respective requirements.

BETA's Quest for Zero Toolkit supports and supplements the Tier 2 strategies and is available electronically.

To learn more contact [riskmgmt@betahg.com](mailto:riskmgmt@betahg.com). BETA's risk management team members will partner with your organization to provide valuable support and guidance to help you achieve success.